



# BPM, EAM und GRC – Digitalisierung und Modern Workplace Integration mit dem BOC Management Office

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**ADONIS**

Your professional BPM Suite



**ADOIT**

Enterprise Architecture Suite



**ADOGRC**

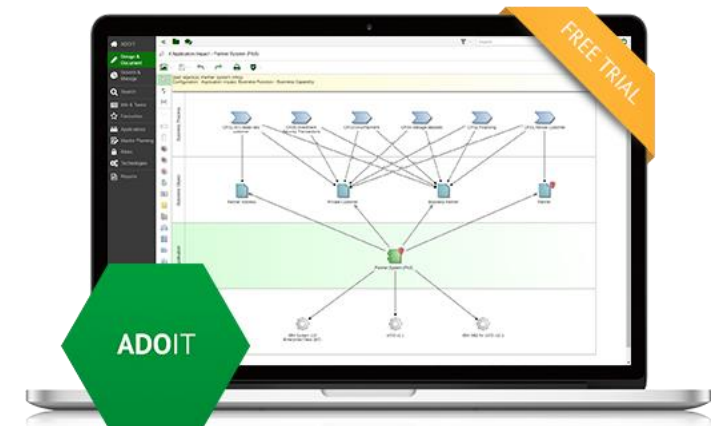
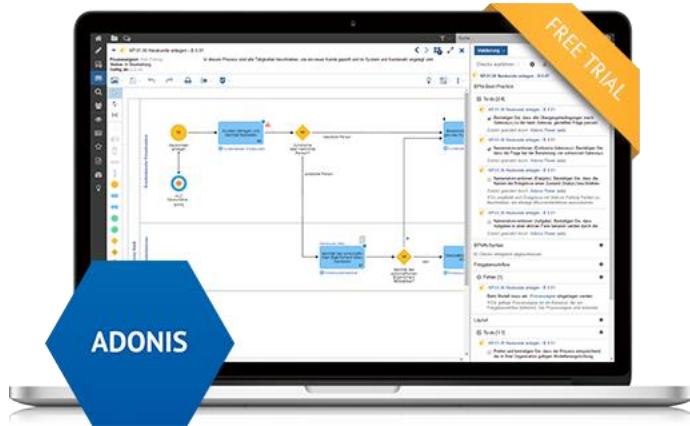
Governance, Risk & Compliance





# Digitalisierung mit Prozess-, IT und Risikomanagement

Mit den BOC Produkten verstehen Sie Ihre Organisation und transformieren es.



Einzel hervorragend – zusammen unschlagbar

100% web-basiert

★ Einfach & intuitiv

➔ Rollen- Spezifisch

⚙️ Flexibel

🌿 Umfassend

🔓 Offen





# Unsere Kunden (Auswahl) – Öffentliche Verwaltung CH

## Kantone

Kanton Luzern  
(div. Departmente)

Kanton Graubünden  
(div. Departmente)

Kanton Zürich  
(div. Departmente)

...und weitere wie Kanton Thurgau,  
Kanton Baselland...

## Städte / Gemeinden

Horgen

Stadt Winterthur

Steinmaur

Basel Stadt  
(IT Dep)

Stadt Dübendorf

Stadt Zürich  
(Div. Dep.)

... und viele weitere aus IG ICT, VLG...

# Lessons Learned aus 2020 und 2021 (I)



- ▶ Mit etwas Abstand hat der Corona-Effekt wie ein Brandbeschleuniger oder positiv ausgedrückt wie ein **hochdosierter Dünger** für die bereits laufenden oder geplanten **(digitalen) Transformationen** in Unternehmen gewirkt.
- ▶ Es liegt auf der Hand, dass die **Unternehmensarchitektur auf den verschiedenen Ebenen** der Prozesse, der IT sowie der Einhaltung der Vorschriften (Risiken, Kontrollen, Vorgaben) viel stärker ineinander greifen als früher.
- ▶ Die Organisationen, die sich auf ein **integriertes Management** all dieser Aspekte konzentriert haben, sind dem Spiel voraus. Diese Erkenntnis hat sich in den letzten Monaten nochmals deutlich verfestigt.

# Lessons Learned aus 2020 und 2021 (II)



Was sind unserer Meinung nach die wichtigsten Aspekte in dem Kontext:

▶ **Prozesse im Griff:**

Prozesse sind die Grundlage jedes Outputs einer Organisation. Nur wer seine Prozesse versteht und im Griff hat, kann dies optimieren, skalieren, digitalisieren – einfach für seine Ziele bestmöglich einsetzen.

▶ **Agiles und effizientes Business-IT-Alignment:**

Die **Relevanz von IT-Anwendungen** hat noch einmal enorm zugenommen. Ebenso wie die Anzahl und Vielfalt der eingesetzten Anwendungen und die Anforderungen an die Agilität und Integration in die Geschäftswelt.

▶ **Modern Workplace Integration:**

Remote Work, stabile und dennoch agile Prozesse, Interoperabilität von Anwendungen und Prozessen, keine Monolithen oder Silos und eine sich ständig weiterentwickelnde IT - das sind die Bestandteile eines modernen Arbeitsplatzes.

# Digital Twin

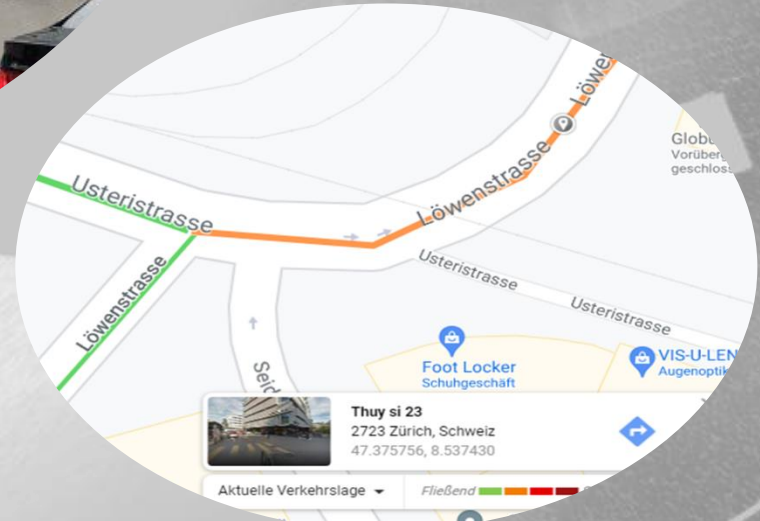
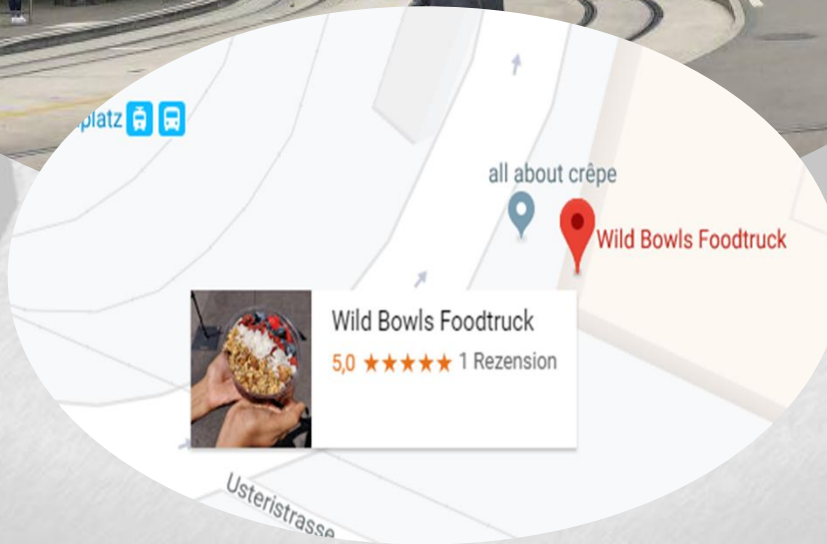
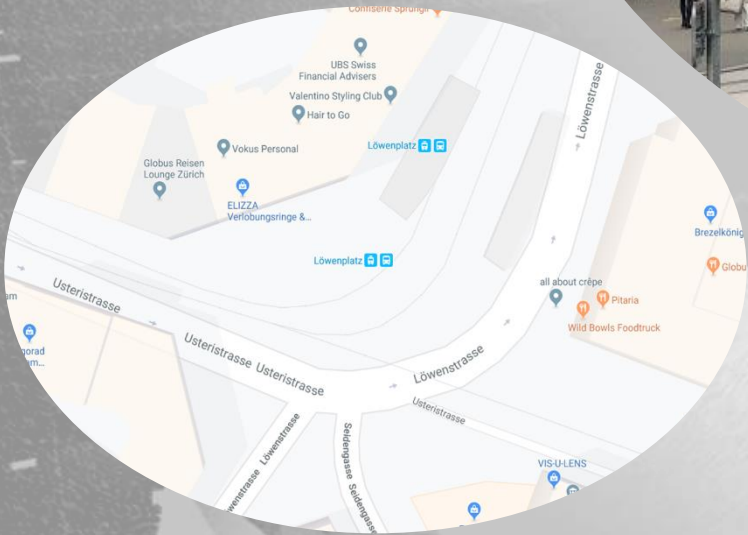
# Digital Twin

Ein **Digitaler Zwilling** ist eine digitale Repräsentanz eines materiellen oder immateriellen Objekts oder Prozesses aus der realen Welt. Es ist unerheblich, ob das Gegenstück in der realen Welt bereits existiert oder zukünftig erst existieren wird. ([https://de.wikipedia.org/wiki/Digitaler\\_Zwilling](https://de.wikipedia.org/wiki/Digitaler_Zwilling))



Digital

Real



Real



design

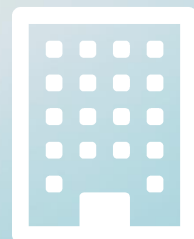


connect

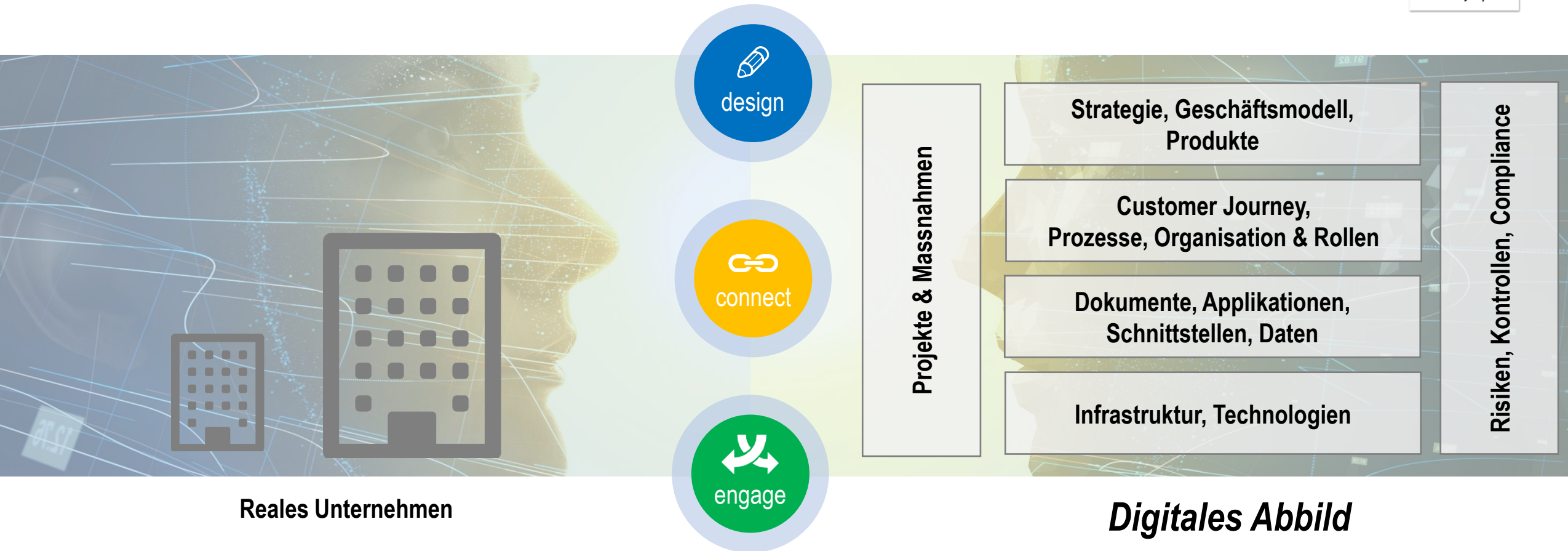


engage

Digital



# Unternehmensführung digitalisiert. Nachhaltig. Effizienter. Umgesetzt.

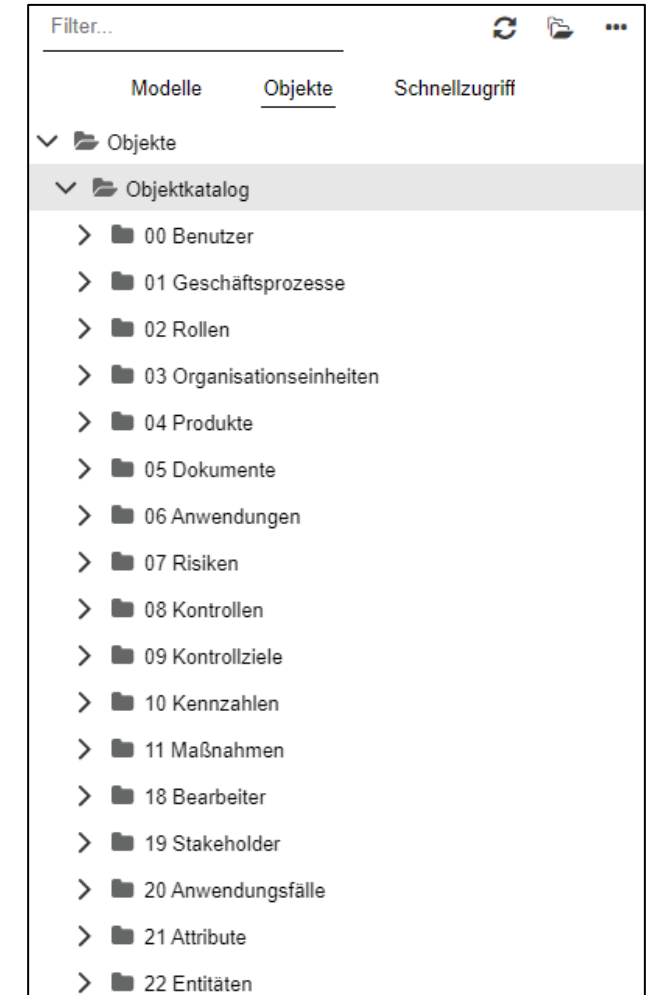
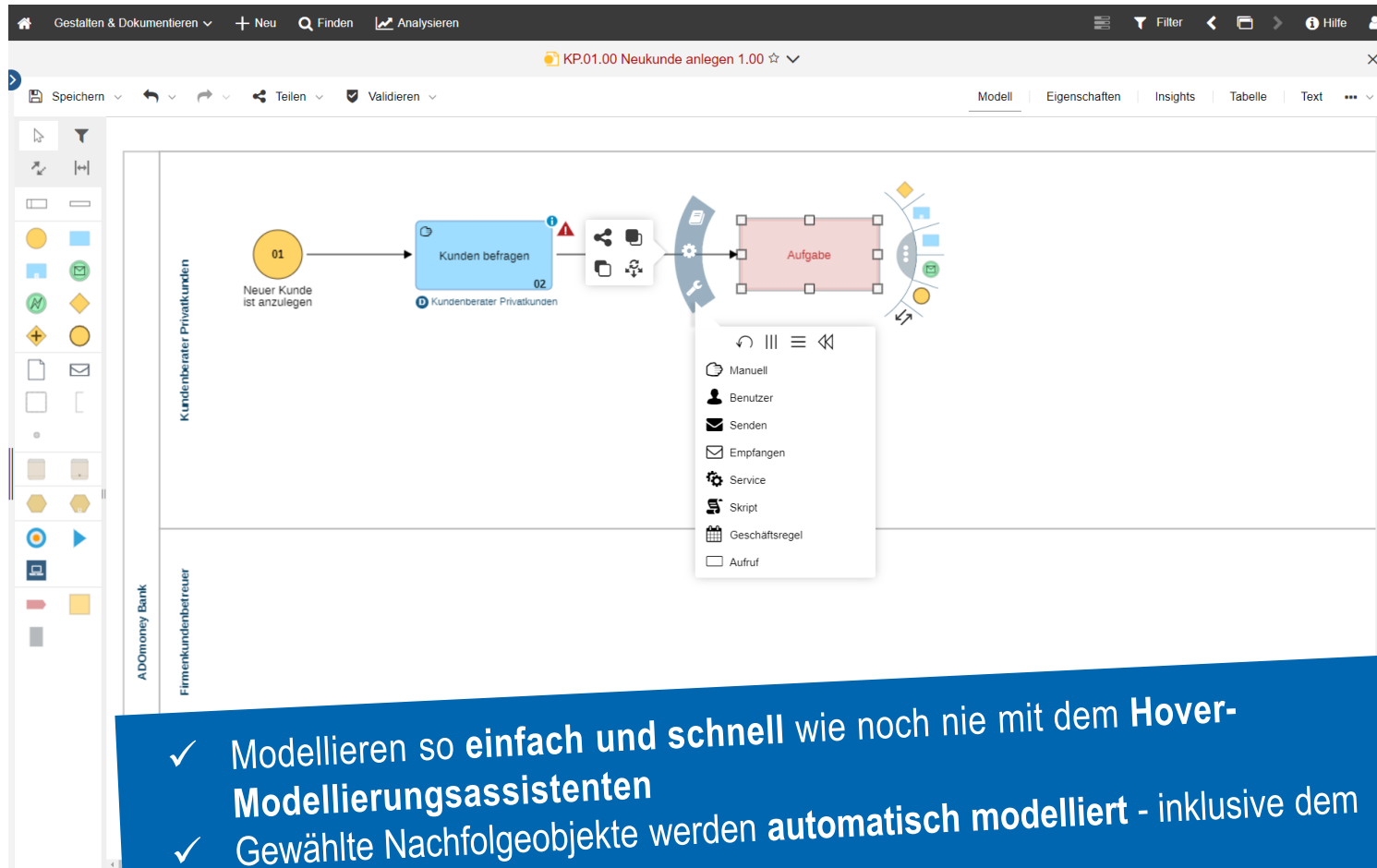
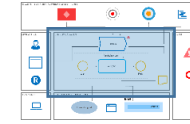


Reales Unternehmen

*Digitales Abbild*

# Stakeholder: Designer/Prozessmodellierer

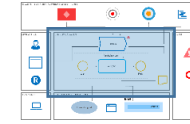
## Einfaches Modellieren mit dem Hover-Modellierungsassistenten



- ✓ Modellieren so einfach und schnell wie noch nie mit dem **Hover-Modellierungsassistenten**
- ✓ Gewählte Nachfolgeobjekte werden **automatisch modelliert** - inklusive dem passendem Konnektor
- ✓ Direkte **Typisierung** von Aufgaben, Ereignissen ..
- ✓ **Drag & Drop** zum Zuweisen von Rollen, Anwendungen etc.

# Stakeholder: Prozessleser/-mitarbeiter

Das Organisationsportal - direkter Zugriff für die gesamte Organisation

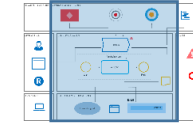


The screenshot displays the Organisationsportal interface. At the top, there is a search bar labeled 'Finden' and a navigation menu with 'Home', 'Prozesse', 'Dokumente', and 'Organisation'. The main content area is divided into three sections:

- Managementprozesse:** A grid of 10 process boxes (MP.01 to MP.10) including Strategie-, Produkt-, Ertrags-, Vertriebs-, Beteiligungs-, Compliance-, Risikomanagement, Revisions-, and HSEQ Management.
- Kernprozesse:** A vertical list of 6 process boxes (KP.01 to KP.06) including Kunden beraten, Finanzierung, Giro/Zahlungsverkehr, Veranlagungen tätigen, Wertpapiergeschäfte, and Vermittlungsgeschäfte.
- Unterstützungsprozesse:** A grid of 9 process boxes (UP.01 to UP.09) including Werbung und Marketing, Infrastruktur, Meldewesen, Projekt- und Maßnahmenmanagement, Rechtsberatung, Rechnungswesen, Personalmanagement, IT-Management, and Betrugsmanagement.

- ✓ Suche auf gesamte, publizierte Information
- ✓ Zugriff ohne Authentifikation
- ✓ Dedizierte Sichten für Prozesse, Dokumente und Organigramm
- ✓ **Barrierefreiheit** (Screenreader, Kontraste, Barrierefreier Modus, Tastaturnavigation) – **BITV zertifiziert**

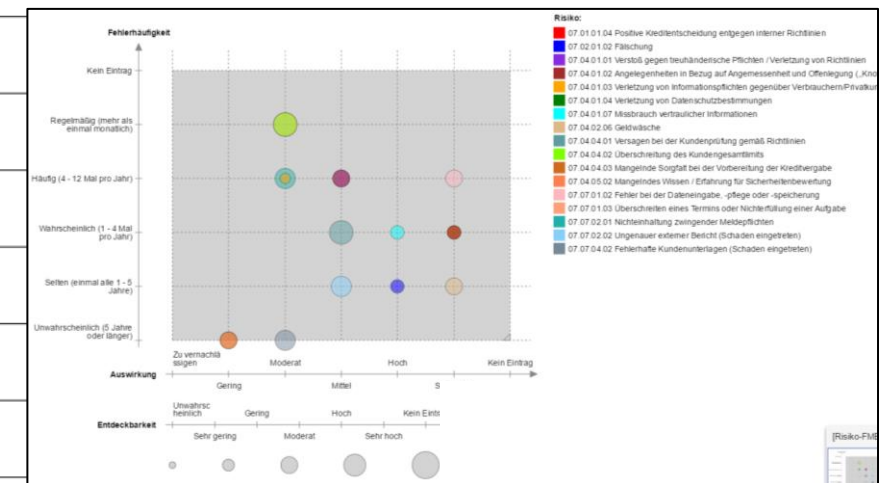
# Stakeholder: Prozess-Analysten/Business Architect



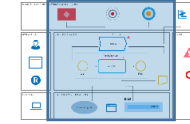
## Umfangreiche Reports und grafische Analysen

|  | <b>R</b> Anwender | <b>R</b> Incident Manager | <b>R</b> IT-Operator | <b>R</b> Major Incident Team | <b>R</b> Request Management Team | <b>R</b> Service Desk Agent Team |
|--|-------------------|---------------------------|----------------------|------------------------------|----------------------------------|----------------------------------|
| Erinnerung zur Behandlung des Incidents senden   |                   |                           |                      |                              |                                  | <b>D</b>                         |
| Erstdiagnose durchführen                         |                   | <b>E</b>                  |                      |                              |                                  | <b>D</b>                         |
| Funktionale Eskalation 2nd/3rd-Level durchführen |                   | <b>E</b>                  |                      |                              |                                  |                                  |
| Lösung und Wiederherstellung durchführen         |                   | <b>E</b>                  |                      |                              |                                  | <b>D</b>                         |
| Major Incident weiterleiten                      |                   | <b>E</b>                  | <b>M</b>             | <b>I</b>                     |                                  | <b>D</b>                         |
| Management Eskalation durchführen                |                   | <b>D</b> <b>E</b>         |                      |                              |                                  |                                  |
| Service Request weiterleiten                     |                   | <b>E</b>                  |                      |                              | <b>I</b>                         | <b>D</b>                         |
| Störung abschließen                              |                   | <b>E</b>                  |                      |                              |                                  | <b>D</b>                         |
| Störung erfassen                                 |                   | <b>E</b>                  |                      |                              |                                  | <b>D</b>                         |
| Störung identifizieren                           | <b>M</b>          | <b>E</b>                  |                      |                              |                                  | <b>D</b>                         |
| Störung kategorisieren                           |                   | <b>E</b>                  |                      |                              |                                  | <b>D</b>                         |
| Störung priorisieren                             |                   | <b>E</b>                  |                      |                              |                                  | <b>D</b>                         |
| Untersuchung und Diagnose durchführen            |                   | <b>E</b>                  |                      |                              |                                  | <b>D</b>                         |

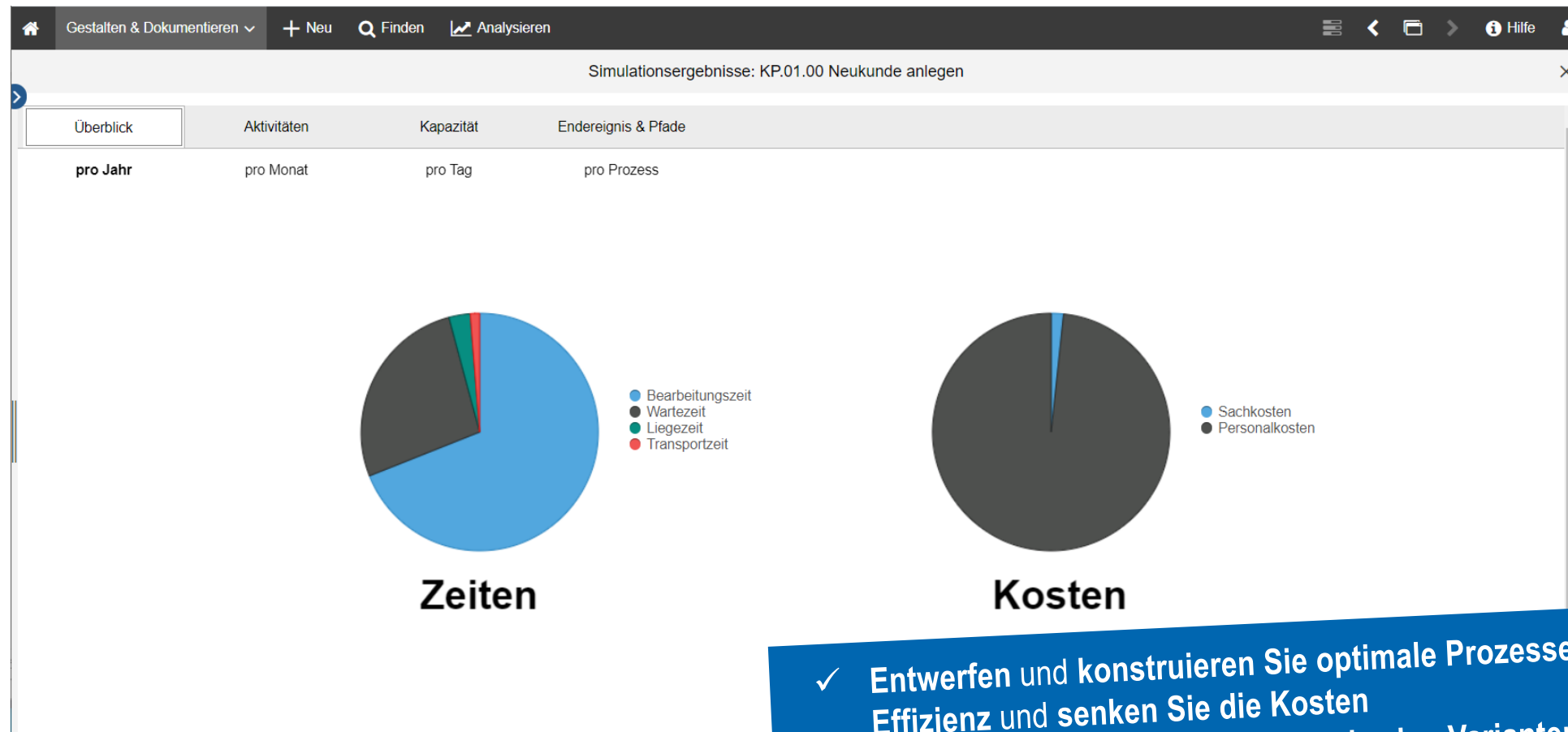
- ✓ Risiko-Heat Map
- ✓ DEMI-Matrix
- ✓ Compliance-Matrix
- ✓ Kontroll-Portfolios
- ✓ Etc...



# Stakeholder: Prozess-Analysten/Business Architect



## Prozesssimulation – Alles auf einen Blick



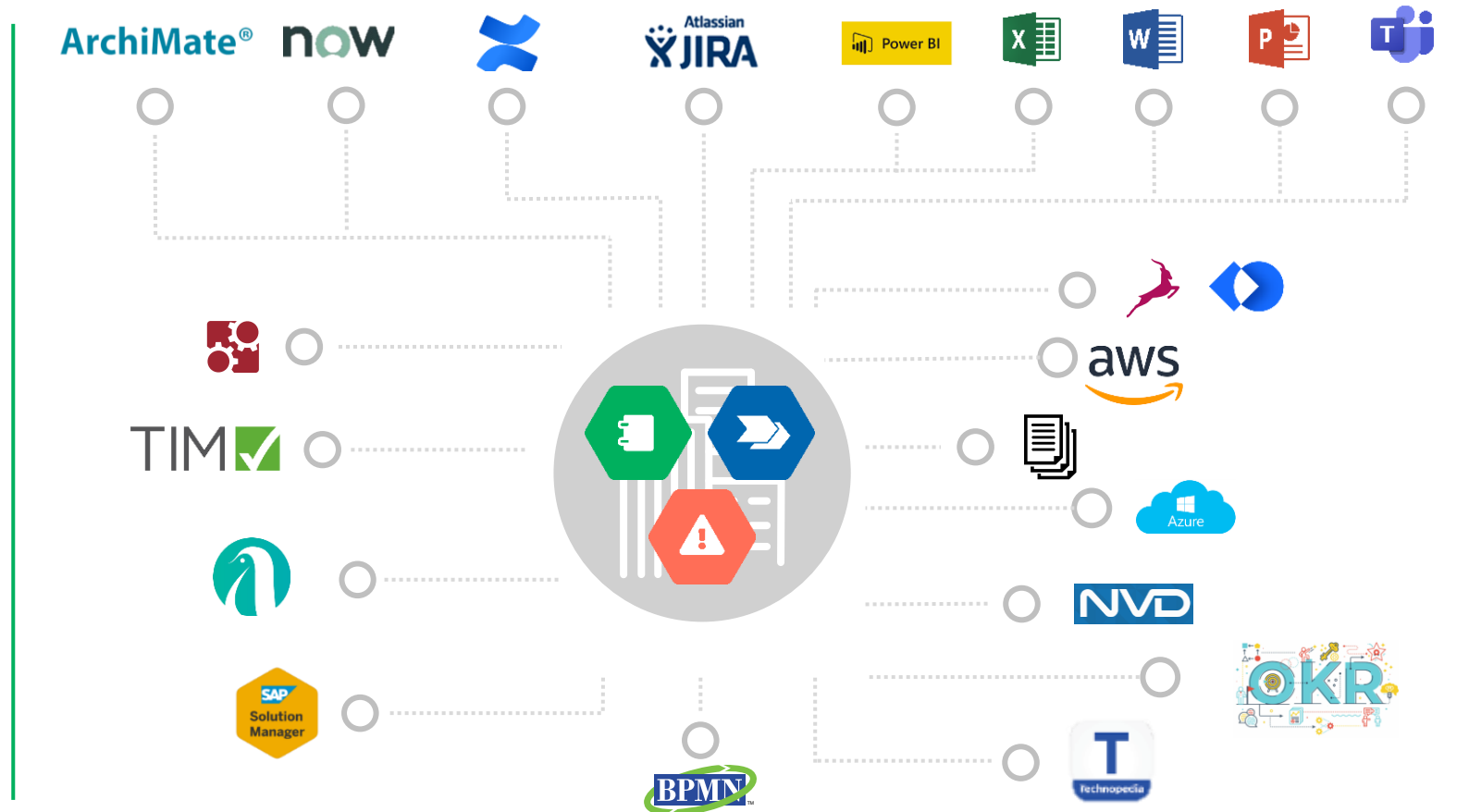
- ✓ Entwerfen und konstruieren Sie optimale Prozesse, steigern Sie die Effizienz und senken Sie die Kosten
- ✓ Analysieren Sie einen Prozess und seine Varianten
- ✓ Exportieren Sie die Ergebnisse nach Excel für weitere Analysen und Berechnungen

# Der moderne digitale Arbeitsplatz – Ökosysteme vernetzen

Erkennen, integrieren, nutzen

Smarte  
Ergänzung der  
BPM / EAM /  
GRC  
Repositories

In-tool  
Content  
Placement



Skalierbare  
Verbreitung  
im  
Unternehmen

# ADONIS & ADOIT Connect for Confluence



The screenshot displays a Confluence page titled "Application Component Architecture". On the left, a complex dependency diagram shows various systems like "Capital Returns Tax System (CRS)", "Business Partner", "Credit Manager (CMA)", and "Internal Control System (ADONIS-ICS)". A pop-up window provides details for the "Credit Manager (CMA)" component:

|                                    |  |
|------------------------------------|--|
| <b>Name</b>                        | Business Partner   |
| <b>Responsible business actors</b> | Arch Archi (arch)<br>IT  |
| <b>Specialisation</b>              | Physical   |
| <b>Type</b>                        | Application  |
| <b>Description</b>                 | Application for the partner management of the bank.  |
| <b>Realizes</b>                    | <ul style="list-style-type: none"> <li>Manage Partner References</li> <li>Technology Independence</li> <li>Business Rules Engine</li> <li>Business Partner Management</li> <li>Confirm Partner Data Change</li> </ul>  |
| <b>Composed of</b>                 | <ul style="list-style-type: none"> <li>BP IF</li> <li>PAS Online-IF</li> <li>BP Online-IF</li> </ul>   |
| <b>Accesses</b>                    | <ul style="list-style-type: none"> <li>Partner Address</li> <li>Partner</li> <li>Business Partner</li> <li>Private Customer</li> </ul>   |
| <b>Serves</b>                      | <ul style="list-style-type: none"> <li>CP.01 Advise Customer</li> <li>CP.02.01.P1 Create credit application (private customer)</li> <li>CP.01.00 Create new customer</li> <li>SP.03 Reporting and Rating</li> <li>CP.01.00.01 Check for connected Clients</li> </ul> |
| <b>Associated to</b>               | <ul style="list-style-type: none"> <li>Compliance with KYC requirements (Money Laundering Regulation)</li> <li>Replacement of Partner System (PAS)</li> </ul>  |

Integration of models

Integration of object information

Details and links to other pages and ADOIT

Automatic publishing of BPM + EA artefacts

Collaboration

Dynamic search queries and reports

ADONIS Marketplace:  
<https://bit.ly/37Jk6qv>  
ADOIT Marketplace:  
<https://bit.ly/2KYY8WO>

# ADONIS & ADOIT Connect for Confluence



The screenshot displays three overlapping Confluence pages. The top-left page, titled 'Application Component Architecture', shows a complex dependency diagram with nodes like 'Capital Returns Tax System (CRS)', 'PAS Online-IF', and 'PAS Read-IF'. The top-right page is a metadata table for a 'Business Partner' artifact, listing 'Name' as 'Business Partner' and 'Responsible' as 'Arch Archi (arch)'. The bottom page, 'Start Your EAM Journey Here', features a 'ADOMoney Bank Business Capability Map' with various functional areas such as 'Enterprise Management & Support', 'Front and Backoffice', 'Sales and Marketing', and 'Partner Management'. A tooltip for 'Output Management' is visible, showing it is realized by 'MP:01 Manage Strategy' and 'SP:10 Improvement and Change Management'. A comment thread at the bottom shows a user named 'admin' asking for feedback on the missing TAX interface.

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# ADONIS & ADOIT Connect for Confluence



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Business Transformation Suite



**ADOIT**  
Your professional EA Suite

The screenshot displays three overlapping Confluence pages. The top page, 'Application Component Architecture', shows a complex diagram with nodes like 'SalesForce' and 'Business Partner'. The middle page, 'Start Your EAM Journey Here', features a 'Business Capability Map' with categories like 'Enterprise Management & Support' and 'Front and Backoffice'. The bottom page, 'Expiring technologies', contains a table with the following data:

| T | Name                                 | Specialization        | Responsible business actors | Roadmap status      | Investment strategy | Valid from          | Valid until         |
|---|--------------------------------------|-----------------------|-----------------------------|---------------------|---------------------|---------------------|---------------------|
|   | AIX v7.2                             | Operating Systems     | IT                          | Obsolete standard   | Maintain            | 04.10.2015 22:00:00 | 04.10.2021 22:00:00 |
|   | COBOL                                | Programming Languages |                             | Obsolete standard   | No entry            | ---                 | 25.02.2014 23:00:00 |
|   | IBM DB2 for z/OS v11.1               | Databases             | arch                        | Active standard     | Disinvest           | 11.04.2016 22:00:00 | 11.04.2022 22:00:00 |
|   | IBM System z10 Business Class (BC)   |                       |                             | Deprecated standard | Disinvest           | 24.02.2009 23:00:00 | 30.10.2021 22:00:00 |
|   | IBM System z10 Enterprise Class (EC) |                       | arch                        | Deprecated standard | Disinvest           | 31.12.2008 23:00:00 | 30.10.2021 22:00:00 |
|   | MS SQL Server 2008 R2                | Databases             | arch                        | Active standard     | Invest              | 20.04.2010 22:00:00 | 30.01.2020 23:00:00 |
|   | MS SQL Server 2012                   | Databases             | arch                        | Active standard     | Maintain            | 05.03.2012 23:00:00 | 09.06.2022 22:00:00 |
|   | MS SQL Server 2014                   | Databases             | arch                        | Active standard     | Maintain            | 31.03.2014 22:00:00 | 14.05.2022 22:00:00 |
|   | MySQL v5.7.14                        | Databases             | IT                          | Active standard     | Maintain            | 28.07.2016 22:00:00 | 28.07.2022 22:00:00 |
|   | Oracle Version 10g                   | Databases             | owner                       | Obsolete standard   | Disinvest           | 31.03.2010 22:00:00 | 30.08.2017 22:00:00 |
|   | Oracle Version 11g                   | Databases             | owner                       | Active standard     | Invest              | 31.07.2013 22:00:00 | 31.07.2022 22:00:00 |
|   | Proprietary I/O-Level                |                       |                             | Active standard     | No entry            | ---                 | 25.02.2014 23:00:00 |
|   | Solaris v11.3                        | Operating Systems     | IT                          | Active standard     | Maintain            | 25.10.2015 23:00:00 | 25.10.2021 22:00:00 |
|   | SUSE Linux Enterprise Server v12     | Operating Systems     | IT                          | Active standard     | Invest              | 26.10.2014 23:00:00 | 26.10.2021 22:00:00 |
|   | Windows 7                            | Operating Systems     | arch                        | Active standard     | Disinvest           | 21.10.2009 22:00:00 | 13.01.2022 23:00:00 |
|   | Windows Server 2008 R2               | Operating Systems     | arch                        | Active standard     | Disinvest           | 21.10.2009 22:00:00 | 13.08.2018 22:00:00 |
|   | Windows Server 2012                  | Operating Systems     | arch                        | Active standard     | Invest              | 03.09.2012 22:00:00 | 09.01.2020 23:00:00 |
|   | z/OS v1.1                            | Operating Systems     | arch                        | Active standard     | Disinvest           | 09.09.2002 22:00:00 | 29.04.2019 22:00:00 |

Integration of models

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Collaboration

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# ADONIS & ADOIT Connect for Microsoft Teams



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Business Transformation Suite



**ADOIT**  
Your professional EA Suite

## Preview

Share models and objects  
to MS Teams

The screenshot shows the ADONIS Enterprise web interface. At the top, there's a navigation bar with 'Design & Document', '+ New', 'Find', and 'Analyse'. The main header includes the ADONIS logo and 'ADONIS Enterprise Your professional BPM Suite'. A promotional banner for the mobile app is also visible. Below the header, there are tabs for 'Recently opened' and 'Favourites'. A table lists several models with columns for 'Type', 'Name', and 'Date'. A context menu is open over the 'Process-Input/Output (2021-09-01 08:30)' model, showing options like 'Open', 'Start dependency modeller', 'Select in explorer', 'Add to favourites', 'Share in Teams', 'Create chart', 'Show usage', 'Share', and 'More'. A 'Start Collaboration' dialog box is also open, showing a search for users to share the content with. The dialog includes a search bar, a list of users with their roles, and a 'Send' button.

| Type | Name   | Date                    |
|------|--|-------------------------|
|      | MP03.02.01 Yearly Financial Budgeting (Financial Controlling) 0.01 | Wednesday, Sep 1, 15:59 |
|      | Cross-Domain Model-388fb403  | Wednesday, Sep 1, 08:30 |
|      | Process-Input/Output (2021-09-01 08:30)                            | Wednesday, Sep 1, 08:30 |
|      | SP Book trip 1.00  | Tuesday, Aug 31, 12:46  |
|      | CP.02.01.01 Prepare credit request                                 | Friday, Aug 27, 14:36   |

Preview



# ADONIS & ADOIT Connect for Microsoft Teams

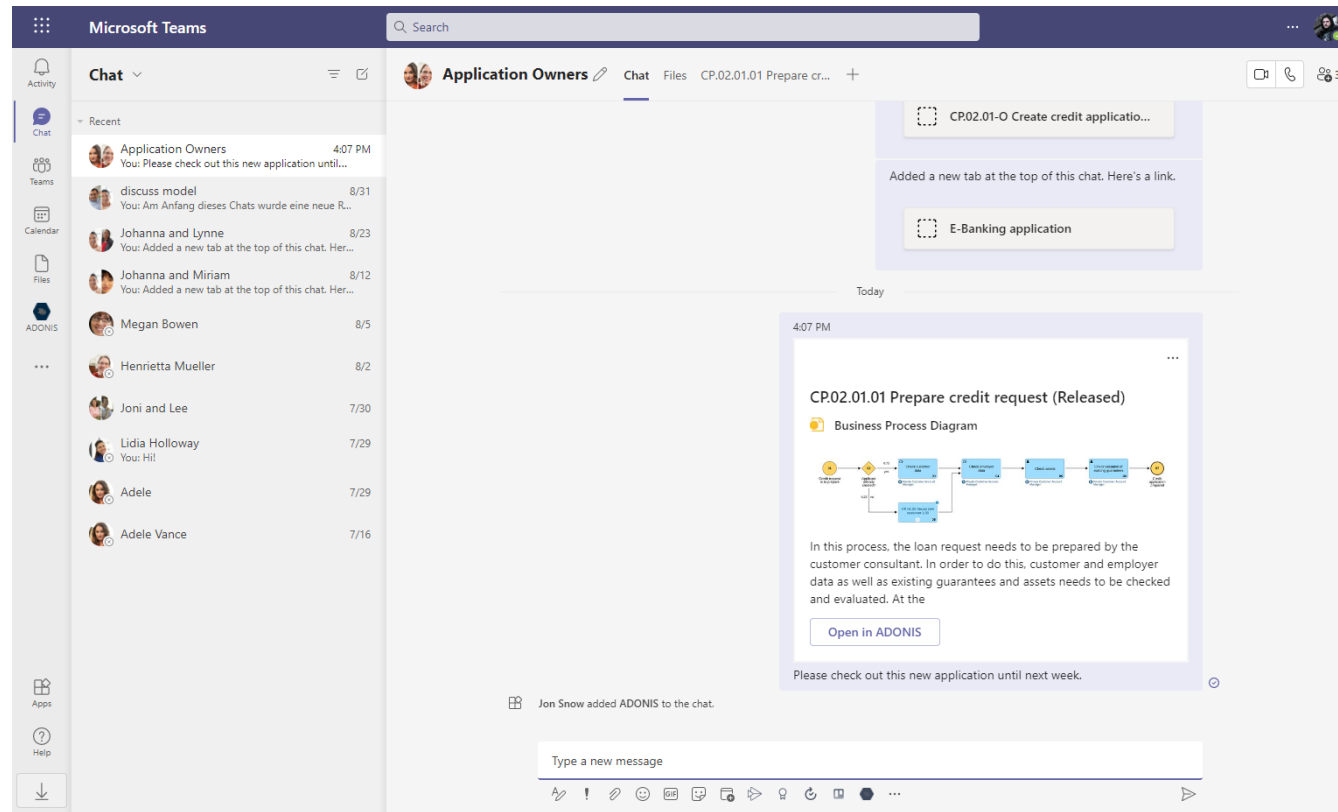


## Preview

Share models and objects to MS Teams

Embed models as Adaptive Cards

Embed models as own Tabs



# ADONIS & ADOIT Connect for Microsoft Teams



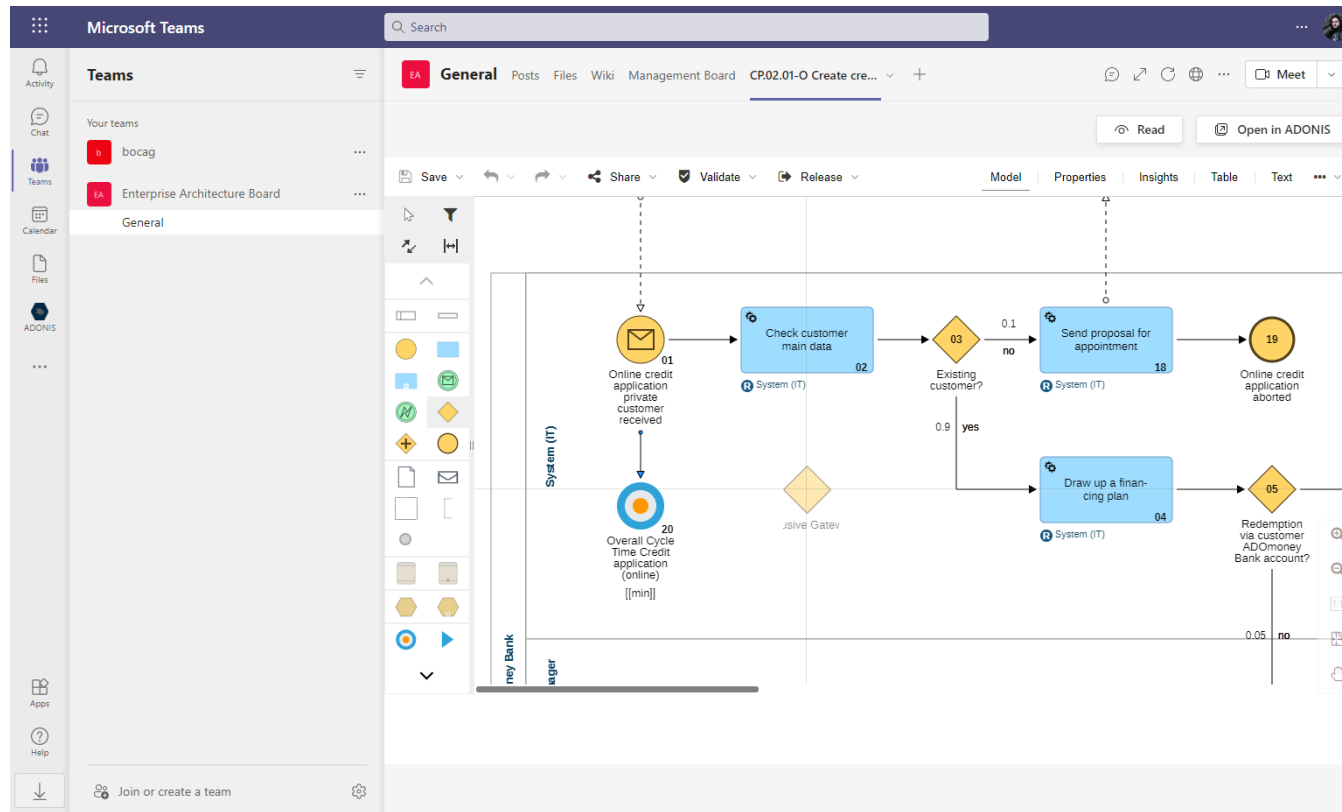
## Preview

Share models and objects to MS Teams

Embed models as Adaptive Cards

Embed models as own Tabs

Edit embedded models



# ADONIS & ADOIT Connect for Microsoft Teams



## Preview

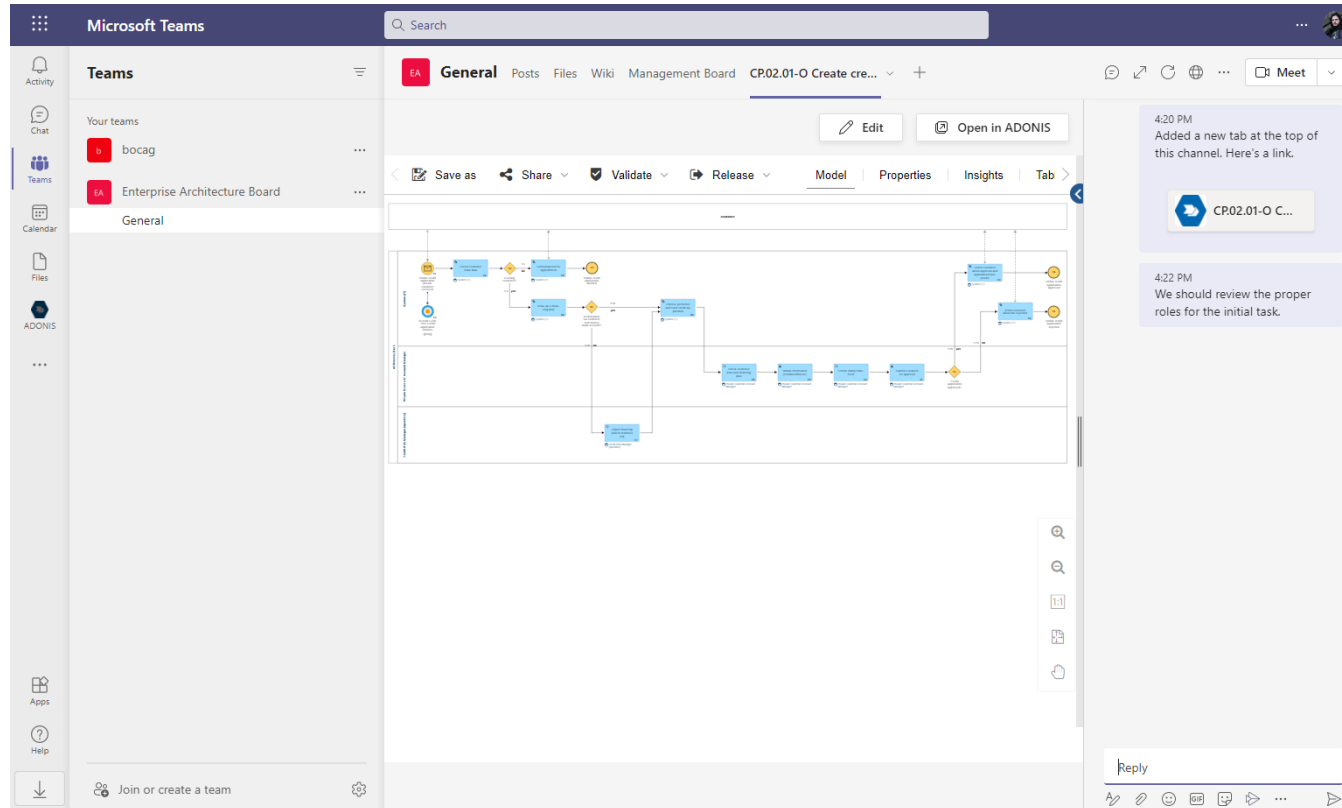
Share models and objects to MS Teams

Embed models as Adaptive Cards

Embed models as own Tabs

Edit embedded models

Collaborate on embedded models



Preview



# ADONIS & ADOIT Connect for Microsoft Teams



## Preview

Share models and objects to MS Teams

Embed models as Adaptive Cards

Embed models as own Tabs

Edit embedded models

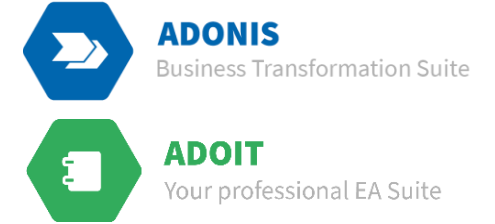
Collaborate on embedded models

The screenshot displays a Microsoft Teams chat window titled 'Application Owners'. The chat history on the left shows recent messages. The main area shows a process model diagram with nodes like 'Credit request is to prepare', 'Applicant already created?', 'Check customer data', 'Check employer data', and 'Check assets'. A context menu is open over the 'Check customer data' node, showing options like 'Open', 'Copy', 'Share in Teams', and 'Open in ADONIS'. A floating adaptive card titled 'Check customer data' is also visible, containing a task description and an 'Open in ADONIS' button.

Share models and objects within MS Teams



# ADONIS & ADOIT Connect for Microsoft Teams



## Preview

Share models and objects to MS Teams

Embed models as Adaptive Cards

Embed models as own Tabs

Edit embedded models

Collaborate on embedded models

The screenshot shows the Microsoft Teams interface with the ADONIS app open. A search bar at the top contains the text 'process'. Below the search bar, a table of search results is displayed. The table has columns for 'Type', 'Name', 'Model', 'Description', 'Responsible person', 'First name', 'Last name', and 'Re'. The results list various process objects such as 'Book agreements available', 'Book trip', 'Check and confirm financing...', and 'Evaluate road trip (Region A)'. The word 'process' is highlighted in yellow in several description cells.

| Type | Name                             | Model                       | Description  | Responsible person | First name | Last name | Re |
|------|----------------------------------|-----------------------------|--|--------------------|------------|-----------|----|
| 1    | Book agreements available        | Book agreements 1.00        | This process covers the necessary reservatio...      |                    |            |           |    |
| 2    | Book trip                        | Book agreements 1.00        | The sub process describes the final booking o...     |                    |            |           |    |
| 3    | Check and confirm financing...   | CP.02.01 Create credit a... | The financing plan is checked and confirmed f...     |                    |            |           |    |
| 4    | CP.01.00 Create new custo...     | CP.01.00 Create new cu...   | In this process, all activities are described as ... |                    |            |           |    |
| 5    | CP.01.00 Create new custo...     | CP.01.00 Create new cu...   | In this process, all activities are described as ... |                    |            |           |    |
| 6    | CP.01.00.01 Check for conn...    | CP.01.00.01 Check for c...  | This process is needed when creating new cu...       |                    |            |           |    |
| 7    | CP.01.00-O Create new cust...    | CP.01.00-O Create new ...   | In this process, all activities are described ho...  |                    |            |           |    |
| 8    | CP.02.01 Create credit appli...  | CP.02.01 Create credit a... | The process covers the credit consultation, th...    |                    |            |           |    |
| 9    | CP.02.01 Create credit appli...  | CP.02.01 Create credit a... | The process covers the credit consultation, th...    |                    |            |           |    |
| 10   | CP.02.01.01 Prepare credit r...  | CP.02.01.01 Prepare cre...  | In this process, the loan request needs to be p...   |                    |            |           |    |
| 11   | CP.02.01-O Create credit ap...   | CP.02.01-O Create credi...  | The process covers the processing of the appli...    |                    |            |           |    |
| 12   | Discuss and consolidate trip ... | Discuss and consolidate...  | This process covers all necessary steps, whic...     |                    |            |           |    |
| 13   | Evaluate road trip (Region A)... | Evaluate road trip (Regi... | The process aims at controlling adherence to t...    |                    |            |           |    |
| 14   | Evaluate road trip (Region B)... | Evaluate road trip (Regi... | The process aims at controlling adherence to t...    |                    |            |           |    |
| 15   | Evaluate road trip 1.00          | Evaluate road trip 1.00     | The process aims at controlling adherence to t...    |                    |            |           |    |
| 16   | Inform travelers                 | Evaluate road trip (Regi... | All travelers shall be informed about the noted...   |                    |            |           |    |
| 17   | Inform travelers                 | Evaluate road trip (Regi... | All travelers shall be informed about the noted...   |                    |            |           |    |

Share models and objects within MS Teams

Search models and objects in MS Teams



# ADONIS & ADOIT Connect for Microsoft Teams



## Preview

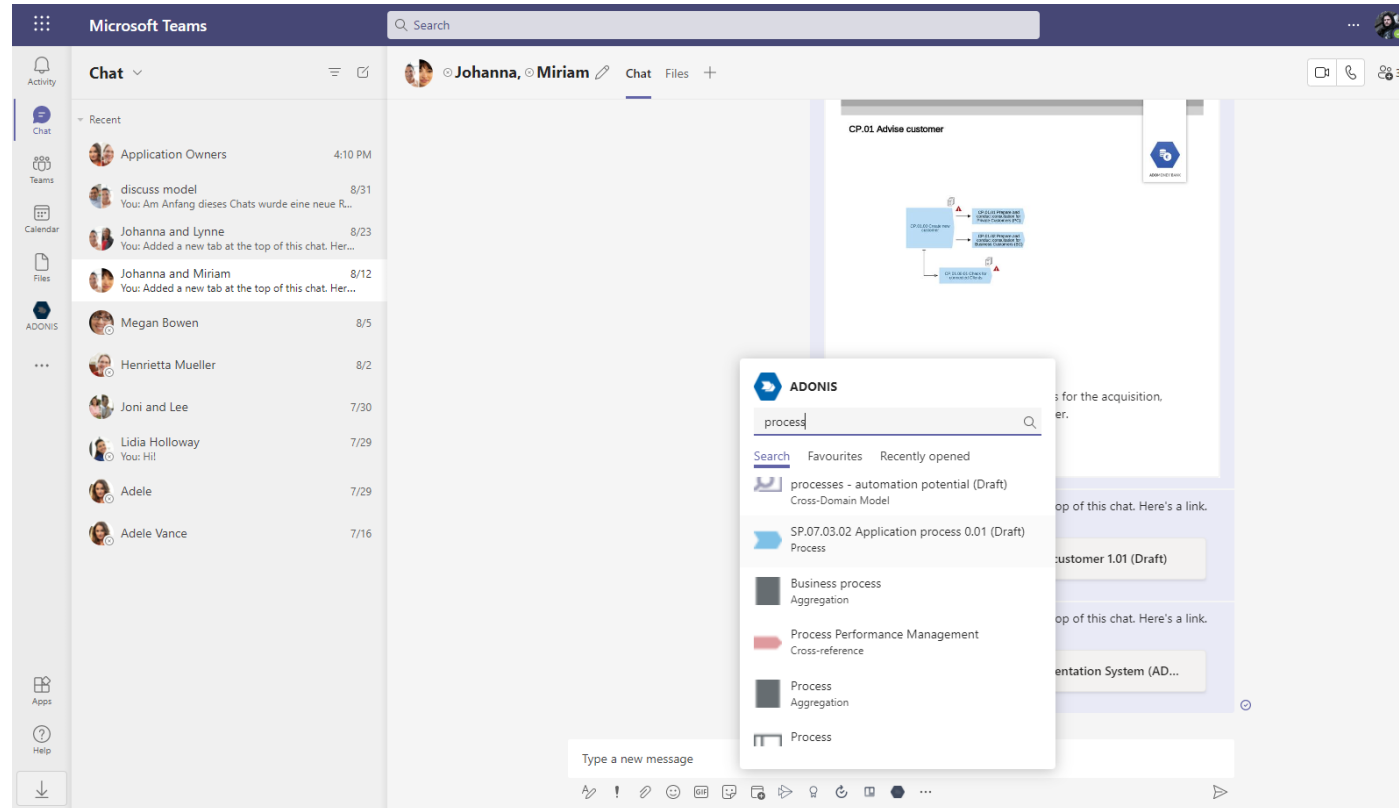
Share models and objects to MS Teams

Embed models as Adaptive Cards

Embed models as own Tabs

Edit embedded models

Collaborate on embedded models



Share models and objects within MS Teams

Search models and objects in MS Teams

Search & Share models and objects within a chat

Preview



# ADONIS & ADOIT Connect for Microsoft Teams



## Preview

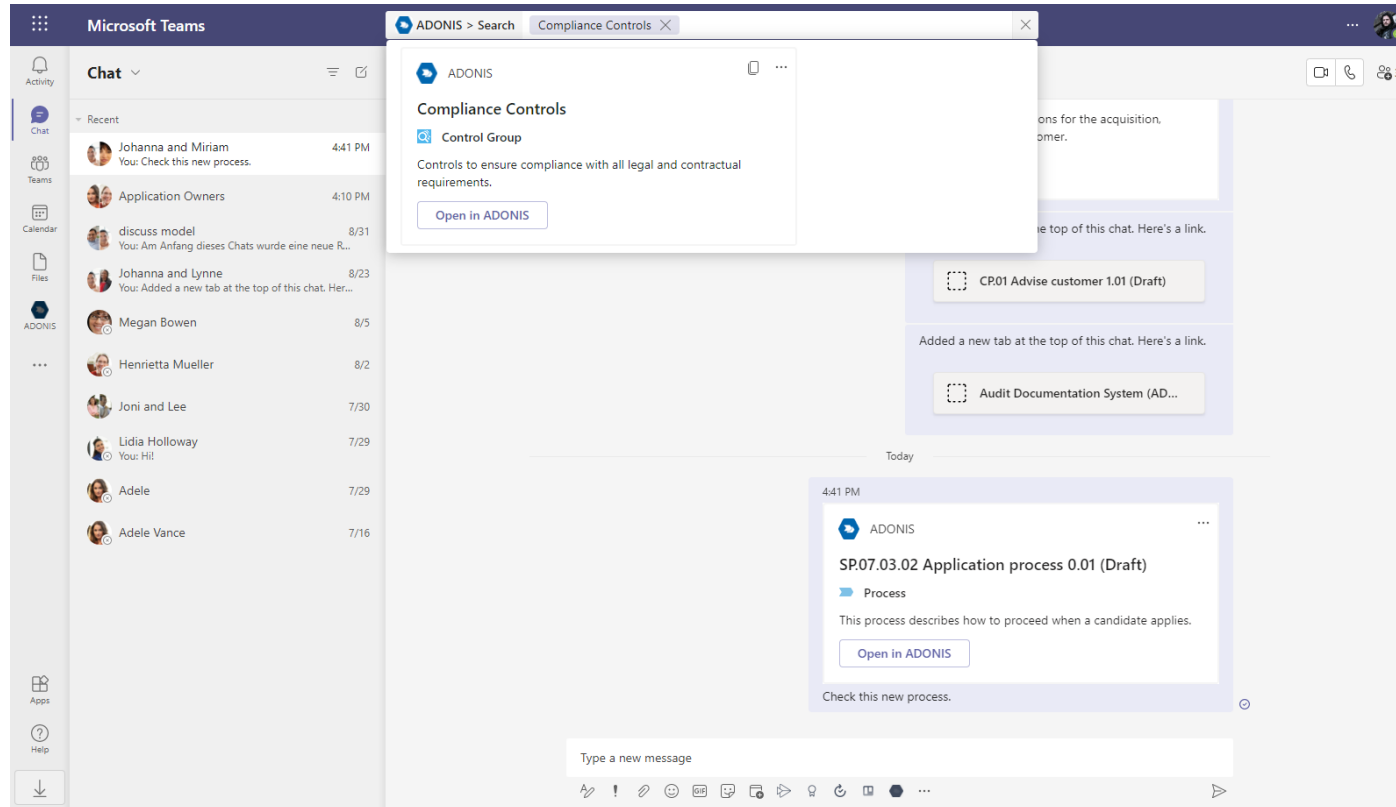
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Share models and objects within MS Teams

Search models and objects in MS Teams

Search & Share models and objects within a chat

Search models and objects from the global search



# ADONIS & ADOIT Connect for Microsoft Teams



## Preview

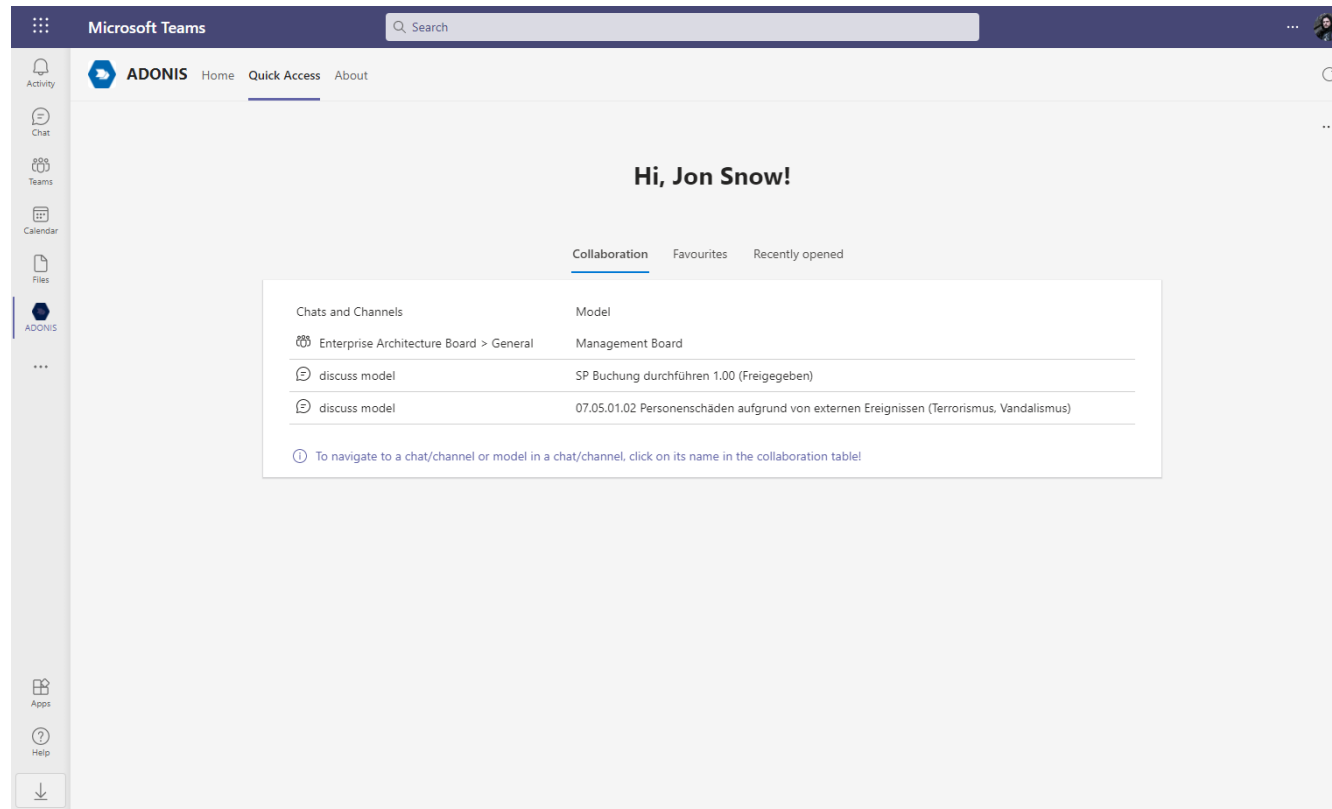
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Share models and objects within MS Teams

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Search & Share models and objects within a chat

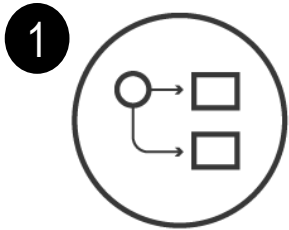
Search models and objects from the global search

Keep the overview with your personal Quick Access tab

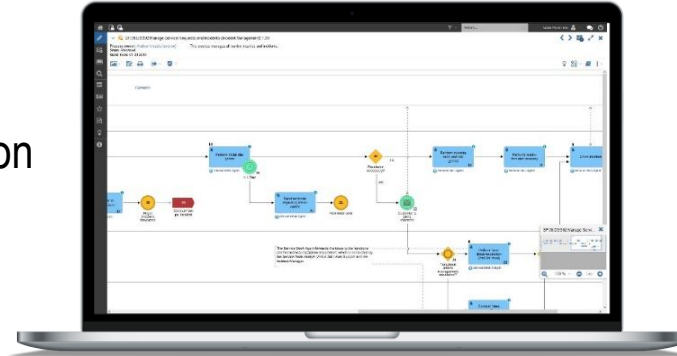
Preview



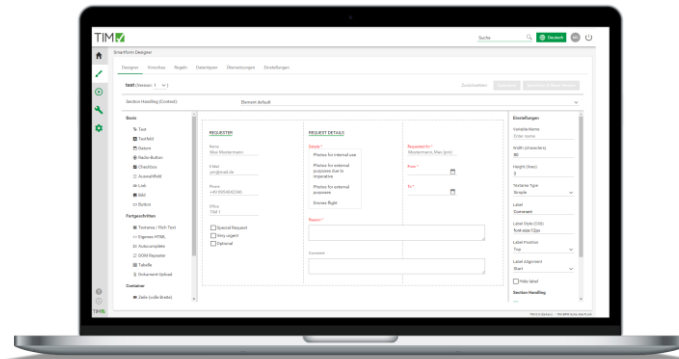
# No-Code als Enabler für die einfache Prozessautomatisierung



1 Integrierte Konfiguration & Ausführung



 NO - Code




2 Webbasierter Formular-Editor



3 Prozess-Monitoring & -Insights

<https://knowledge.boc-group.com/en/module/adonis-process-automation/>

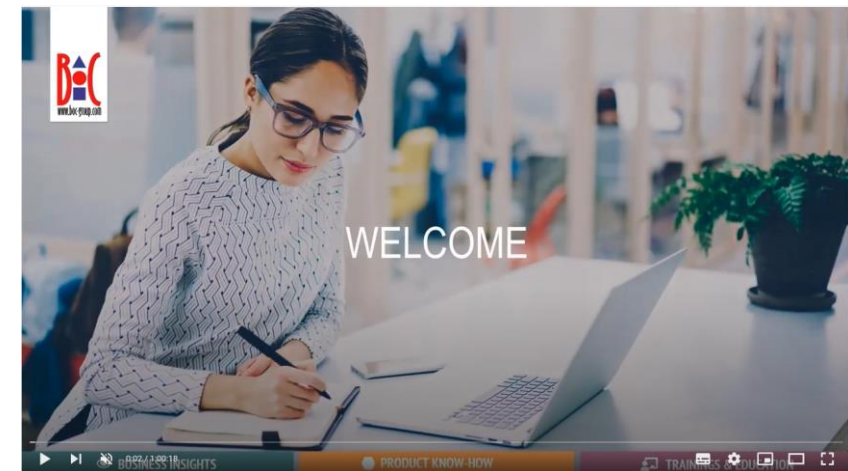
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